

FINANCIAL ASSISTANCE RESOURCE GUIDE					
January 2020					
	Organization	Contact & Hour Information	Services and Hours	Eligibility Criteria	Referral Process
Offers Direct Payments	Catholic Charities of Durham County	3711 University Drive, Suite B Durham, NC 27707 (919) 286-1964	*Offers help with past due rent and utility bills (does not help with phone, cable bills, or deposits on utilities or housing)	No eligibility criteria	*Referral only. Local Agencies and churches have the referral sheet that must be faxed or emailed to them (walk ins and voicemails are not accepted)
Offers Direct Payments	Durham County Social Services Emergency Assistance	414 E. Main St. Durham, NC, 27701 (919) 560-8000 7:30am to 5:30pm by appointment	*Immediate help with food, rent, utilities, bus passes, medical prescriptions & supplies and burials	*Residents of Durham County with children in their homes under the age of 18. For most of the programs, families must qualify according to income guidelines	*Customers must provide a valid form of identification; proof of income; proof of need; verification of crisis, i.e. late notice/eviction or padlock notice, late/cut-off utility notice, written referrals, lease or mortgage, etc.
Offers Direct Payments	Salvation Army	909 Liberty St Durham, NC 27701 (919) 688-7306 ext. 100  Hours 8am-5pm: M-F	*Offers help with past due rent and utility bills (not phone or cable bills) *Rent & utility help is limited	*Helps with rent bills if there is notice for eviction *Help for utility bills if past due and subject to disconnection *Help with medications if the need is life threatening *Must bring Photo ID	*Agency or individuals can make referral *Clients must call and make an appointment Monday to Friday between 7:30 am-8:00am(ext 100)
Offers Direct Payments	Grey Stone Baptist Church Second Mile Ministries	2601 Hillsborough Rd Durham, NC 27705 (919) 286-3596  Only open Wed. between 9am- 11:30am	*Offers help with overdue utility bills *First come, first served; no appointments necessary *Must bring picture ID	*Bills must be in client's name *Church won't pay for phone bills, deal with private landlords or give deposits for services	*Take only first 30 clients *It is recommended clients arrive around 7 or 7:30am *Each family unit can only apply for aid once every six months.
Offers Direct Payments	White Rock Baptist Church	3400 Fayetteville St. Durham, NC 27707 (919) 688-8136  Open 3rd Tuesday of month, 6am-9am	*Offers financial help with past-due rent and utility bills for <u>clients</u> in emergency situations	*Priority given to persons with verified disability or dependent children in the home *Take first 25 people	No appointment is necessary
Offers Direct Payments	The Summit Church	2335-114 Presidential Dr. Durham, NC 27703 (919) 354-5994	*Offers help with rent and utility bills	No eligibility criteria	*Leave a message on the automated voicemail system. Phone calls will be returned no sooner than five business days. Message must include your name, a call back number, and a description of your need including a dollar amount.
Offers Other Services	Community Empowerment Fund (CEF)	1206 W. Chapel Hill St. communityempowerment fund.org/ (919)797-9233	*Free matched savings and financial coaching. *Advocates also navigate and connect to community resources and work with members towards life goals. *Call to schedule a meeting. No walk-ins.	No eligibility criteria	*To become a member, call CEF and leave a voicemail to schedule a meeting. *Agencies can also fill out a referral form on the "Become a Member" page on the website.
Offers Other Services	Self-Help	301 W Main St Durham, NC 27701 (919) 956-4400 or 1 (800) 966-7353	*Credit union offers credit building, low interest home and auto loans	Varies, call for more information	Call for more information
Offers Other Services	Alliance Behavioral Health	4600 Emperor Blvd Durham, NC 27703 Or 414 E. Main Street M-F, 8:30am- 5:00pm	*Manages mental health services *Enhanced benefits available for some individuals on Medicaid or uninsured. *In some cases, current clients can receive funding for housing or rental assistance	*Chronic mental illness, developmental disability, or substance abuse *Uninsured or with Medicaid	Call the 24 hour toll-free Alliance Access and Information Line at (800) 510-9132